



Mervin Manufacturing, home of Lib Tech, GNU, Roxy and Bent Metal Binding Works is a leading designer and manufacturer of snowboarding, skiing, surfing and skateboarding products built at the world's most environMENTAL factory by people who ride them.

For our European HQ in Munich, we are looking for a

Seasonal Customer Service Representative (part-time)

The Role

The Customer Service Representative [CSR] offers customers a professional and high quality service and provides information in response to customer inquiries about products and services. She / he is the very first person the customer contacts regarding products, orders and deliveries and is responsible for resolving the tasks in the best interest of both customer and Mervin Mfg. The performance and commitment of the Customer Service Representative is the essential contribution to the companies' success.

The CSR works closely with the Sales team.

Duties and responsibilities

- Customer service
- Order entry
- Warranty
- B2B
- Special projects as assigned

Qualifications

- Preferable knowledge of the Action sport industry especially Snow, Surf and Skate
- Fluent in German and English (written and verbal)
- Excellent communication skills (verbal, written, listening)
- Strong attention to detail with strong follow through skills
- Highly organized with the ability to prioritize and multi task
- Collaborative team player
- Computer proficiency including Microsoft Office

Location

- Munich, Germany

Period

- October 2017 – March 2018
- 20 hours a week

Please send your CV along with a cover letter to jobs.europe@mervin.com

HAND BUILT IN THE USA WITH WIND AND WATER GENERATED POWER AND ZERO HAZARDOUS WASTE AT MERVIN MFG,
THE WORLD'S MOST environMENTAL BOARD FACTORY. www.mervin.com

