

WANTED!

CUSTOMER SERVICE AGENT FRENCH / SPANISH

WHAT YOU'LL BE DOING

- communication with our customers per e-mail and phone
- individual consulting for our national and international customers regarding our services, products, invoices and personal requests
- resolution of customer issues and complaints
- translations of product descriptions and content

WHAT YOU'LL NEED

- confident communication in both clearly spoken and written French or Spanish
- good written and verbal English skills, at least level B2
- interest in streetwear, skateboarding, longboarding and snowboarding or high willingness to learn more about board sports
- a professional, proactive and 'can do' attitude with exceptional attention to detail
- strong communication skills
- careful and reliable working style
- patience, optimism, team spirit and flexibility
- experience in customer service (not a requirement)

WHAT WE OFFER

- an attractive office environment, flexible working hours and a mini ramp
- a friendly and dynamic team with a flat hierarchy
- full-time job

MORE INFORMATION: WWW.SKATEDELUXE.COM/EN/JOBS

Apply for the opportunity to join our team in the heart of Jena, Germany:
jobs@skatedeluxe.com