

## Graystone Action Sports

Graystone is the UK's leading action sports facility and one of Greater Manchester's hottest new businesses. We are more than a skate park with our exceptional bar/restaurant 'The View', SkateHut retail store, the UK's largest foam pit, yoga and fitness studio, super trampoline and cliff drop. As well as offering reduced-risk training for free ski and snowboard using our unique roller boards/skis and a huge big air. We will soon be opening a gymnastics/cheerleading/acro space, parkour terrain and bouldering wall. In 2019, we have hosted the UK National Skateboard Champs and Vans Shop Riot.

### **ROLE AVAILABLE: Assistant Manager in Manchester**

The Assistant Manager will support the General Manager with the running and development of the business. An ideal candidate will also have the ability to coach at least one of the sports we offer and have experience in the hospitality industry.

The successful candidate will get free use of the skate park and all facilities, discounts on great food in The View and SkateHut store, excellent team environment and the potential to grow with the company to new locations in the UK and Europe.

#### KEY TASKS

- Duty manager shifts
- Oversee and support staff to enable them to carry out their tasks
- To manage the staffing and coaching rota
- To ensure customer service at the venue is outstanding and that staff understand what this means and looks like
- To monitor park users and ensure that riders are following the park rules
- Ensure the park is kept clean and tidy
- To carry out tasks in The View, such as taking orders, taking payment, making coffees, serving drinks and maintaining the cleanliness of the restaurant & bar
- To plan, schedule and run daily activities and ensure a positive experience for all children on Camp Graystone day camps during holidays

#### ADDITIONAL RESPONSIBILITIES

- Comply with the Health and Safety policies of the organisation
- Maintain the integrity of the brand in all internal and external communications
- Any other duties commensurate with the level of the post

#### REQUIRED EXPERIENCE AND QUALIFICATIONS

##### ESSENTIAL

- Hospitality experience
- Enthusiastic with a positive attitude
- Good verbal communication skills
- Ability to manage others and demonstrate leadership

##### DESIRABLE

- Experience working with children
- Good IT skills and experience of marketing
- Current First Aid Certificate
- An interest in action sports

#### ADDITIONAL INFORMATION

This is a full-time role and the post holder will be required to work evenings and weekends.